

# MTR Student Travel Scheme Online Application

MTR would like to thank you and your school for participating in the MTR Student Travel Scheme Online Application for the 2019/2020 academic year. From 1 September 2019, students of participating schools can visit the MTR website ([www.mtr.com.hk](http://www.mtr.com.hk)) to apply for a Personalised Octopus with "Student Status" or to Activate or Renew the "Student Status" on their existing Personalised Octopus.

- If you are entering Form 4 or studying at a University or College in the 2019/2020 academic year and already have a Personalised Octopus with "Student Status", you are reminded that the "Student Status" on your Octopus will expire on 31 October 2019. **If your "Student Status" is not Activated/Renewed, full adult fares will be deducted from your Octopus from 1 November 2019.**
- You can check the validity of the "Student Status" encoded on your Personalised Octopus through an Octopus Enquiry Processor at any MTR station (the relevant information will show on the last screen of the enquiry processor) or at any MTR Customer Service Centre. An application for renewal of "Student Status" is not required if the validity of your "Student Status" does not expire during the 2019/2020 academic year.
- If your application for "Student Status" is successfully submitted, a "Confirmation Letter" or "Notification Letter" will be sent to your computer. If you want to purchase a "Temporary Student Octopus", please print the Document for Purchase of a "Temporary Student Octopus" or "Confirmation Letter" or "Notification Letter" on A4 sized white paper, pass it to your school for endorsement and bring it to any MTR Customer Service Centre (except Airport Express stations, Lo Wu, Lok Ma Chau, Racecourse, Disneyland Resort, Sunny Bay, Wong Chuk Hang, Lei Tung and South Horizons stations) as proof of your "Student Status" to purchase a "Temporary Student Octopus". You must carry the Document with endorsement, the "Temporary Student Octopus" receipt and a valid Student Identity Card/Student Handbook at all times when using a "Temporary Student Octopus" to travel in the MTR during the processing period. Failure to carry the "Temporary Student Octopus" receipt could result in the imposition of a surcharge if your "Temporary Student Octopus" is inspected at any time.
- Should you lose your Personalised Octopus with "Student Status" or if it is stolen, you must report this immediately by calling the Lost Octopus Reporting Hotline on 2266 2266. To continue paying student fares you may then apply for a replacement Octopus.
- If you stop being a full-time day course student, your "Student Status" becomes invalid. If there is any change in your "Student Status" or personal data, you must immediately inform the MTR through the MTR Hotline.

MTR Hotline: 2881 8888  
Monday to Friday, 8:30 am to 6:00 pm  
Saturday, 8:30 am to 1:00 pm  
(except Sundays and Public Holidays)

The MTR Student Travel Scheme includes travel on the:

Kwun Tong Line, Tsuen Wan Line, Island Line, South Island Line, Tseung Kwan O Line, Tung Chung Line, Disneyland Resort Line, East Rail Line, Ma On Shan Line, West Rail Line, Light Rail and MTR Bus

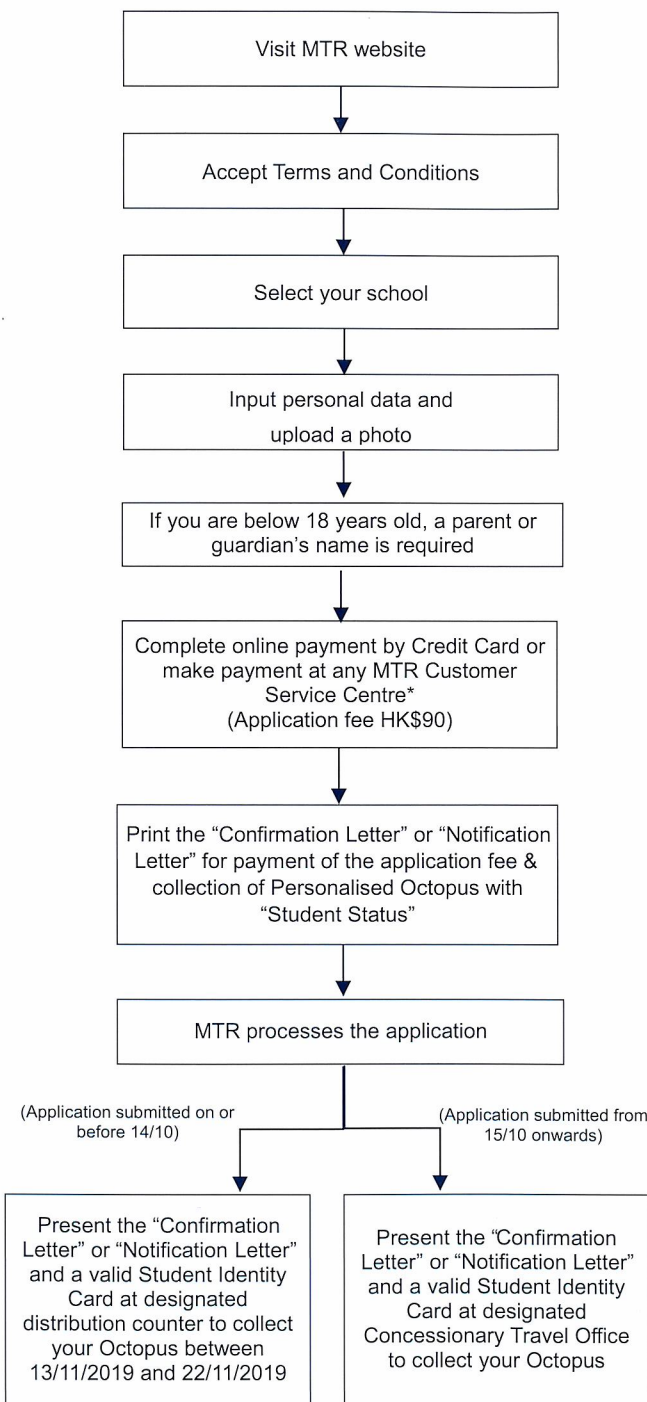
It does not include travel on the:

Airport Express, East Rail Line First Class, or MTR Feeder Bus; or travel to Lo Wu or Lok Ma Chau stations

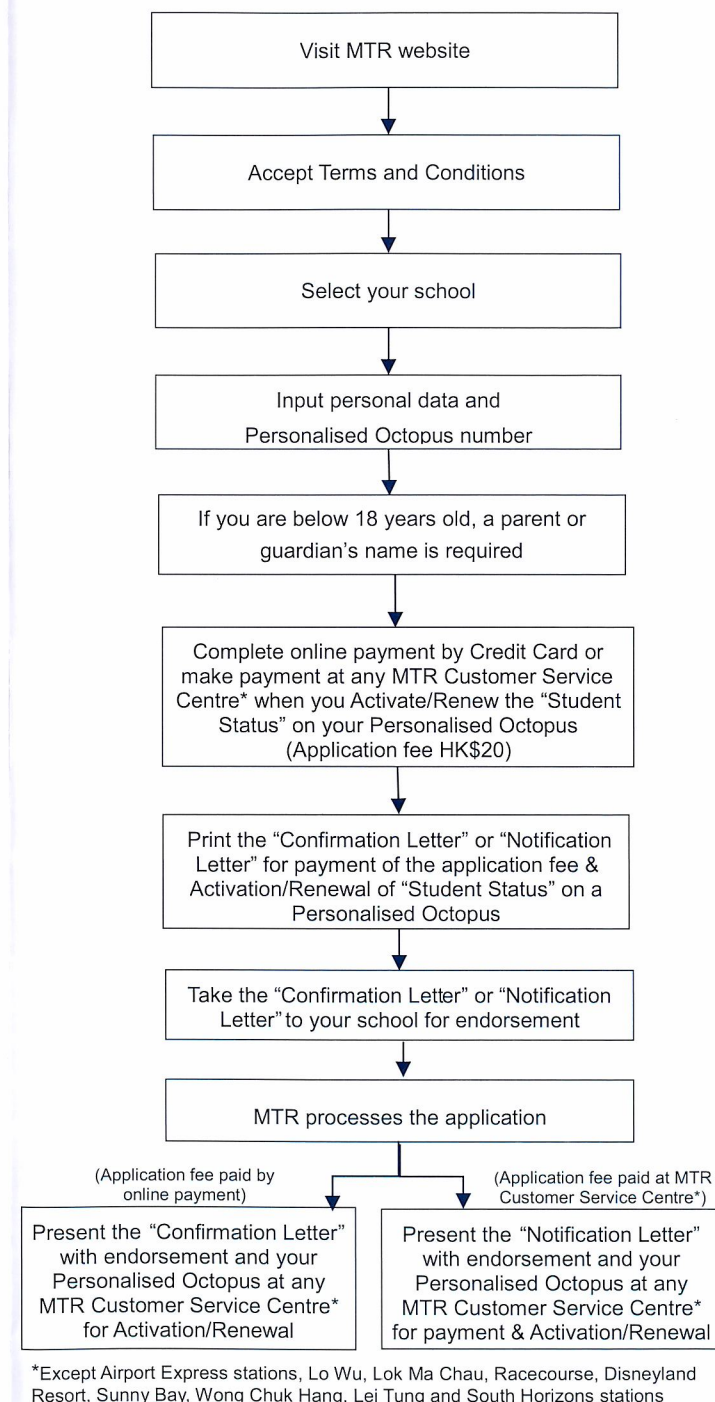
MTR Corporation Limited



## Online Application for a Personalised Octopus with "Student Status"



## Online Application for Activation / Renewal of "Student Status"



\*Except Airport Express stations, Lo Wu, Lok Ma Chau, Racecourse, Disneyland Resort, Sunny Bay, Wong Chuk Hang, Lei Tung and South Horizons stations